



City of Clarksville

Neighborhood and Community Services Committee

March 9, 2026 at 4:30 PM
City Hall in the 4th Floor conference room

Please silence all cell phones.

AGENDA

- 1. Call to Order**
- 2. Attendance**
- 3. Approval of Minutes**
 - A. February 9, 2025
- 4. Department Report**
 - A. CNCS Department Report 26-03
- 5. Committee Action Required (none)**
- 6. New Business (none)**
- 7. Public Comment**

(allows 3 persons; 5 minutes each)
- 8. Adjournment**



NEIGHBORHOOD AND COMMUNITY SERVICES COMMITTEE

February 9, 2026

MINUTES

CALL TO ORDER

The meeting of the Clarksville Neighborhood and Community Services Committee was called to order by Chairman Shakeenab on Monday, February 9, 2025, at 4:30 p.m. in the City Hall 4th Floor Conference Room, 1 Public Square, Clarksville, Tennessee

ATTENDANCE

PRESENT: Councilmen Shakeenab, Peters, and Streetman

ABSENT: Councilmen Haywood

ADOPTION OF MINUTES

Chairman Shakeenab entertained a motion and second to adopt the December 8, 2025 minutes. Councilman Peters made a motion. The motion was seconded by Councilman Streetman.

Chairman Shakeenab entertained a motion and second to adopt the January 12, 2025 minutes. Councilman Streetman made a motion. The motion was seconded by Councilman Peters.

DEPARTMENT REPORT

Michell Austin presented the [department report](#).

COMMITTEE ACTION

There were no items for committee action.

NEW BUSINESS

There was no new business.

PUBLIC COMMENTS *(five minutes each)*

There were no public comments.

ADJOURNMENT

Chairman Shakeenab entertained a motion to adjourn the meeting. A motion was made by Councilman Streetman. The motion was seconded by Councilman Peters. The meeting was adjourned at 4:54 p.m.



Department Report - Council March 2026

A. Emergency Utility Assistance Program Update

Over the past month, the Department of Clarksville Neighborhood & Community Services (CNCS) quickly implemented a short-term Emergency Utility Assistance Program to help residents facing unusually high utility bills following the recent winter storm.

Through this initiative, 164 Clarksville residents received assistance. The program provided a one-time \$100 subsidy to help working families offset increased utility costs caused by the extreme winter weather.

The program was designed to be simple and responsive. In most cases, assistance was applied within 24 hours, helping residents avoid additional late fees or penalties on their accounts.

This effort was made possible through strong collaboration across departments and community partners. Special thanks to the CNCS Project Management Coordinators for rapidly administering the program and ensuring residents were served efficiently. We also extend our appreciation to the customer service teams at CDE Lightband and Clarksville Gas & Water for referring eligible customers and helping make the application and subsidy process seamless for those in need.

This quick-response program demonstrates the City's commitment to supporting our working families during unexpected challenges and highlights the value of collaboration between city departments and our local utility providers.

B. Financial Empowerment Center

The Department of Clarksville Neighborhood & Community Services (CNCS) is pleased to report that the City of Clarksville has received a \$150,000 grant award to establish a Financial Empowerment Center (FEC) in our community.

Financial Empowerment Center is a trusted, community-based resource that provides free, one-on-one financial counseling and coaching to help individuals and families take control of their finances. Through this program, certified financial counselors employed by the City of Clarksville will work alongside clients to set financial goals, build budgets, reduce debt, improve credit, increase savings, and plan for long-term financial stability. Importantly, these services are provided at no cost to residents and without the sale of financial products or services, ensuring the guidance remains objective and client-focused.

This initiative represents an important step forward in expanding the City's efforts to promote financial stability and economic mobility for Clarksville residents.

Tremendous thanks go to Clarissa Tucker, Program Manager, for leading the grant application and development process that made this award possible. Her work, collaborating with partners and preparing a strong application, positioned Clarksville to successfully secure this funding.

A formal public announcement and additional program details will be shared soon.