

Executive Committee Agenda

Thursday, March 14, 2024 in person at 2:00 p.m.

Invitees; Jimmy Parker, Jill Crow, Mike Williamson, Ronnie DeVault

Call to order

Public Comment on Agenda Items Only

Grievance Complaint Review and Discussion

Lois Greider presentation

Executive Committees decision

Decision presented to Lois Grider

Adjourn

Clarksville Montgomery County Ajax Turner

Senior Citizens Center

953 Clark Street

Clarksville, Tennessee 37040

931/ 648-1345

Incident Report

Grievance

Form of Incident: ☐ Accident ☐ Disturbance ☐ Burglary ☒ Other

Date: 2-2-24 Time: 11:00

Persons Involved: Quante

Details: We (Ceramics Room) have been waiting on
a Slip pump. The first one we got was the wrong
machine, it was returned and reordered. It took
a year to get another machine. I have been telling this
for over a year. After the first of 2024 I called and got
an approximate ship date. (over)

Medical Treatment: ☐ Used ☐ Refused ☐ Not Applicable

Corrective Action Taken: _____

Signature: _____

Sas. Tucker

After it finally got decided Vanessa wanted to be
unsure about it. I told her I would come in on
the 2nd to verify it was in fact the correct machine
(Slip pump) we had been waiting for. When I got
there she told me to talk to Chantel. The cost
of the slip pump is over \$800.00. I tried to
talk to Chantel in which case she informed me
they didn't "need" it. Would not listen to
what I was trying to tell her. It took a lot
of work to get this. All I wanted to do was
verify the machine but was told I was not
going downstairs. There is a very short [30 days]
Return time on this. That has now past.

It's no secret Chantel does not like me. She has
used her personal Biag and lost the center (possibly)
a lot of money. This is unprofessional at the very
least. It's also reckless just to prove she is
"in charge". As a lifetime member, a volunteer and
yes "a board member" I find her actions completely
unprofessional and her hostile attitude appalling.

**Clarksville Montgomery County Ajax Turner
Senior Citizens Center
953 Clark Street
Clarksville, Tennessee 37040
931/ 648-1345**

Incident Report

Form of Incident: ☐ Accident ☒ Disturbance ☐ Burglary ☐ Other

Date: _____ Time: _____

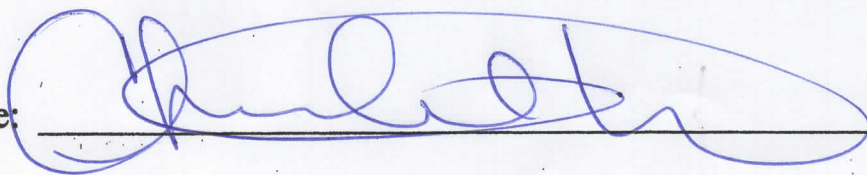
Persons Involved: Chantal community coord.
Louise (Board member)

Details: _____

Medical Treatment: ☐ Used ☐ Refused ☐ Not Applicable

Corrective Action Taken: _____

Signature: _____



2/2/2024

Chantal Tucker

While sitting in the yard sale and talking to Mrs. Marie, Louis walks in and puts her hand on her hip and says in my opinion very rudely that she needs to go downstairs to show Vennessa how to work this new machine that just came in. I politely said it just came in and it came with the manually and if we can't figure it out is it okay to give you a call? She said Well I am here now! I said we are not downstairs today; we don't pour during the week unless necessary. She said Well you just don't want me downstairs and turns and walks away.

I later heard about what Louis said to the Facilitators and Co/Facilitators. Retrieved Sonda and we are here.

INCIDENT REPORT

RESPONSE

Report Received: February 27, 2024

Received by: Lois Greider

Issue: Pump for Ceramic Room

Person(s) Involved: Lois Greider and Chantal Tucker

On Tuesday, February 27, 2024, I received an incident report from Jimmy Parker, Board Chair. The report was completed by Lois Greider, regarding an issue she has with Chantal Tucker, Community Coordinator and a pump that was purchased for the ceramic room. Ms. Greider has requested that the incident report be changed to a grievance but did not complete the grievance documents.

Upon review of the incident report, I find there to be no policy violation that would substantiate the need for this report to be turned over to the Executive Committee as a grievance. The incident has to do with the purchase of an item for a center program, which is an operational issue and not a policy or board issue. Although Ms. Greider was the original purchaser of the item, she is no longer the facilitator of the Ceramics Program. Although Ms. Greider believes that she should have had the opportunity to determine that the product was the correct one, that is no longer her responsibility but the Community Coordinator and the new facilitator of the program.

I find that the report provided is in fact an incident report and not a grievance, as it is more about personality conflict or difference of opinion and not a violation of policy. The center may provide a third-party facilitator to work with Ms. Greider and Ms. Tucker in order to understand the conflict between the two and find a resolution.

Respectfully,

Sonda L. Finley
Executive Director